

# SCAM ALERT

Our members have received calls from unspecified individuals claiming to be from our office. The caller is threatening to disconnect electric services if a past due bill amount is not paid immediately. They then direct the member to transfer funds electronically, through money wiring services or pre-paid cards.

The callers are using sophisticated spoofing technology to replicate our name and phone number on the member's caller ID, making it particularly difficult for the member to spot this scam.

## **Protect Yourself!**

Central New Mexico Electric Cooperative, Inc. will NEVER demand immediate payment from members over the phone. You should NEVER give personal information to strangers. If a call sounds suspicious, hang-up and call 505-832-4483 to speak directly with a CNMEC member service representative.

If you believe you are a victim of this scam, notify the proper authorities, such as the local police or the New Mexico Attorney General's office.