

CNMEC *Happy New Year*

Newsletter

A Touchstone Energy® Cooperative 

Continued Service for the New Year from CNMEC!

January 2023



Alena Brandenberger
General Manager/CEO

Bagging self-scanned merchandise, and then being asked to verify your receipt as you walk out the door to help ensure nothing was missed by you - is the recent evolving society we now live in. There is also the experience of calling an 800 number for assistance, finding that you have difficulty obtaining the help needed from the person on the other end as they have a strong accent to the point of having difficulty communicating from their predetermined script that has little to do with your actual dilemma.

In a society of fast pace and technology driven environments, it gives me great pleasure to work for a company that will continue to be an in person and over the phone access for our members. When you call our office, normally you can talk to someone same day. When you need to have a face-to-face conversation, we are open and happy to accommodate those discussions.

CNMEC strives to provide safe, quality services as economically feasible. Unlike many other for-profit utilities or other corporations, CNMEC makes every effort to operate as close to costs as possible. Any bottom-line residuals, we allocate back to our members in the form of capital credits based on each members proportionate billings in that related given year.

I want to also brag on our rural geared linemen - our service territory spans 11 counties. Our Dispatch with communications and our linemen out in the field do an excellent job with such a vast rural service area. CNMEC also has a few contracted linemen working with us as well. We certainly appreciate having them here to assist.

We pride ourselves in home growing employees from right here in our own service territory. Many of our employees are your family members, friends, or neighbors. Almost all of our employees participate with you either in a school or other community event at some point. While the proper condition and operation of our distribution system is crucial, our employees are our most important, valued assets. I want to share service awards, names, and photos of some of those we are so proud to claim. These individuals as well as all the other dedicated employees we have working for you, will continue to provide you with superior "service" (a concept that is slipping in our society) in the upcoming new year. On that note-Happy New Year to you all!

Please visit our website (www.cnmec.org) or give us call should you have questions or concerns. Most employees have business cards they share as well should you need to contact anyone directly. Or, if you prefer a face-to-face, we would love to see you in person at either our Moriarty or Mountainair facilities. We are currently open Monday-Thursday 7:00 AM-5:30 PM (we are closed Friday, Saturday, and Sunday) Please check availability during a Holiday schedule. We also have 24-7 Dispatch 800-339-2521 or 505-832-4483

CNMEC

We would like to recognize a few of our employees for their years of service

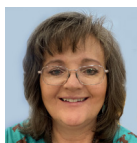
YEARS OF SERVICE AWARDS



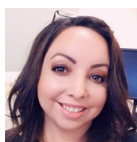
40 Years
David Berryman
Safety & Compliance Officer



25 Years
Eric Sharp
Mechanic



20 Years
Tana Reed
Dispatch Supervisor



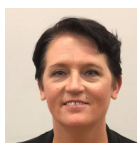
15 Years
Sabrina Burns
Accounts Payable Tech



10 Years
Kristina Padilla
Records Information Specialist



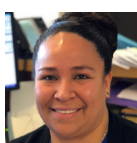
5 Years
Annette Gutierrez
Mountainair Warehouse



5 Years
Amy Hollander
Dispatcher/MSR



5 Years
Jeffrey Steen
IT Help-desk Tech



5 Years
Tabitha Garcia
Member Service Tech

Energy Efficiency Tip of the Month



Insulating your electric water heater can reduce standby heat loss by 25% to 45%, saving you 7% to 16% on annual water heating costs.

The Dept. of Energy rates this project as medium difficulty, meaning most homeowners can tackle this project on their own. You can purchase pre-cut jackets or blankets for about \$20 at most home improvement stores. Visit energy.gov for project tips and additional considerations.

Source: energy.gov



CNMEC Scholarship Foundation

CNMEC Scholarship Application Deadline is January 20, 2023.

Scholarship applications can be obtained through your school guidance counselor or may be picked up at our Moriarty or Mountainair office. Applications may also be found on the CNMEC Website at www.cnmec.org

Central New Mexico Electric Cooperative
Phone (505) 832-4483
Out of Area 1-800-339-2521
www.cnmec.org